



Web Ride Request

Did you know that your riders or care-givers can book their trips from your website? They can with Web Ride Request.

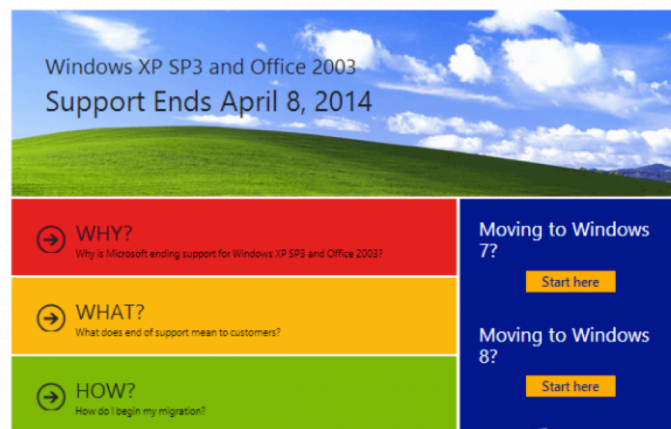
The Web Ride Request site integrated by Mobilitat allows registered individuals to log in, request rides, and view the status of currently requested rides.

The Web Ride Request software interface also allows select agencies to enter new clients, and to manage their details, eligibility, and rides. Funding agencies can have a separate password to allow them to review client trips and run their own reports.

(Web Ride Request Client: CARS | Kenai, Alaska)

Tricks & Tips

Windows XP 'End of Life'



Microsoft will be ending all support for Windows XP software on April 8, 2014. It is strongly recommended that you upgrade your computer operating system before then. More information can be found here: <http://www.microsoft.com/en-us/windows/endofsupport.aspx>.

Mobilitat staff will be happy to answer questions concerning making the transition to a newer operating system.

More fun on page 2



Spotlight: TransAction Associates



This summer has been a very busy one for Mobilitat implementations. One that we completed in less than 20 days from contract signing to “Go Live”- including a tablet deployment, was for TransAction Associates located in Woburn, Massachusetts - not far from Boston. Although this project was fairly small in terms of vehicles on the road, the fast turnaround was made possible by motivated, skilled staff that was dedicated fully to our goal of going “Live” by August 1st.

TransAction Associates is the public transportation service provider for the town of Acton, MA and has many other contracts and services. You can learn more about TransAction Associates at <http://www.transactionassoc.com/>. We really enjoyed working with the crew there in Woburn. We were very impressed with everyone and the friendly atmosphere there. Cindy Frené (President) and Michele Brooks (Manager) have created a very productive and positive environment there that enabled the scheduling staff (Shannon and Karen) to easily get this implementation done on schedule. Way to go ladies!

Upcoming Training

As a reminder, we have shifted out monthly trainings a little earlier in the day to help allow more users to attend. New training times will be: 1PM Eastern, 12PM Central, 11AM Mountain and 10AM Pacific Time. We welcome your feedback on the new times as we try to facilitate as many people as possible attending our training sessions.

- Sept. 26th – Mapping data from Easy Rides
- Oct. 24th - Real Time Dispatching Overview

Upcoming Conferences

September 11-13 - Tri State, Burlington, VT
Sept. 24 -27 - CASTA EXPO, Avon, CO
Oct. 2-4 INCOST, Indianapolis, IN
Oct. 6-9 - Oregon Transit Conference, Bend, OR
Oct. 15-18 CalACT Fall Conf., Disneyland, CA

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