

Mobilitat Chitchat



A Bi-Monthly Newsletter from Mobilitat

November 2011

New Mobilitat Website

Mobilitat is pleased to announce our new website at <http://mobilitat.com/> We hope you'll check out out!



Check out our online video tutorials

As part of the new website, we've moved our training videos here: <http://www.mobilitat.com/videos> Please update any bookmarks to the new page. The new page should make it easier to navigate between videos.

Easy Rides 3.2 R2 Released

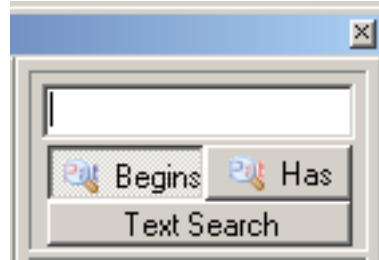
New features in Easy Rides 3.2 R2 include:

- Enhanced Client Search
- Client form changes
- New method for selecting trips, more like other windows applications
- Requested or 'draft' trips
- Auto-scheduler 'avoid areas'
- Reports enhancements
- See details on changes and instructions for updating here:

http://download.mobilitatsoftware.com/secure/manuals/Easy_Rides_3.2.2_changes.pdf

Tricks & Tips

Client Search Changes



New in Easy Rides 3.2 R2, are 3 buttons below the client search field that allow you to change how you search for a client

- **Begins:** Works as it always has, searching by last name.
- **Has:** Searches for any part of the client's first or last name. You can even start typing in the middle of their name, searching for: 'ohn' would find 'Smith, John' and 'Johnson, Jeremiah'
- **Text Search:** This will search many of the text fields on the client record, so you can, for example search for something contained in a client or trip note, a medical ID, or phone number!

Monthly Training

We hold monthly online training sessions to show new Easy Rides features or review existing ones to make your job easier. Here is the schedule of upcoming training:

- December 15th: Appointment code and contract based on time performance reporting
- January: Comparing Driver staffing with Ridership utilization
- February: TBA

If you would like to participate in our monthly training or would like to suggest a future topic, please email training@mobilitat.com

National RTAP Website Builder Available

The National Rural Transit Assistance Program has provided free training materials to rural transit systems since 1987. This year they have introduced some great new tools, including a free Website builder. This tool will allow you to easily create a good looking website for your transit system to better market the services you offer to the community. Features include simple website management, WYSIWYG editing, Blog, Photo and Video galleries, website search, Stats and many more! The program is free of charge, and you can sign up here:

<http://www.nationalrtap.org/WebApps/WebsiteBuilder.aspx>

National RTAP also has several other great web applications available here:

<http://www.nationalrtap.org/WebApps.aspx>



Mobilitat Attends CalACT 2011 Fall Conference

The CalACT Conference (California Association for Coordinated Transportation) was held this month at the Claremont Hotel in Berkeley, CA. CalACT represents small, rural and specialized transportation providers statewide. Highlights from this year's fall conference included the educational and training sessions for the various transportation providers who attended. CalAct also helped coordinate the ADA Roundtable for transit professionals as well as the FTA Civil Rights staff, which provided over ten hours of training for the transit agencies.

Additionally, as a topic close to our hearts, was the Technology & Smart Card Integration session moderated by Mark Soto of Veolia Transportation. This session discussed how technology is used to prioritize and route trips; allocate costs and track data for reports. Matthew Avancena from Access Services in Los Angeles shared how the integration of smart card technology helped to streamline his agency's revenue, while reducing costs and fraud. Many agencies in attendance shared how they are hoping to move in this direction soon.

We always enjoy CalACT, and look forward to the Spring Expo in Newport Beach in April 2012!

Contact Us

If you need to change your email address, would like to subscribe or unsubscribe from the newsletter or have a suggestion, email us at:

newsletters@mobilitat.com

or call us toll free at 888-806-6595