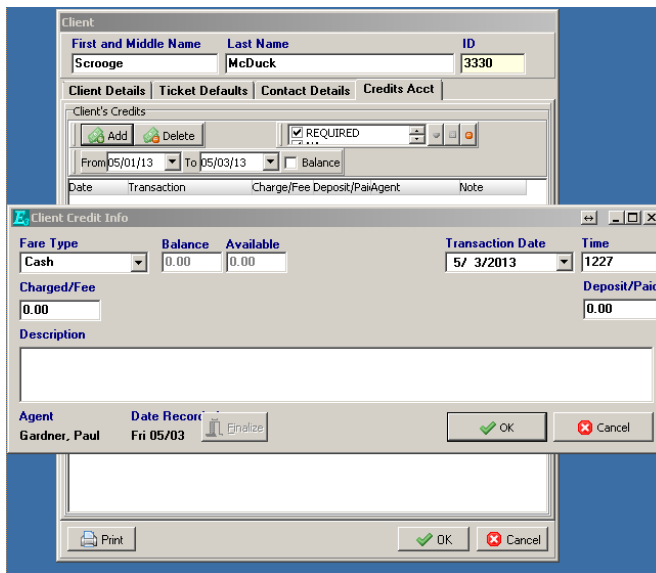




Mobilitat Releases Latest Version of Easy Rides!

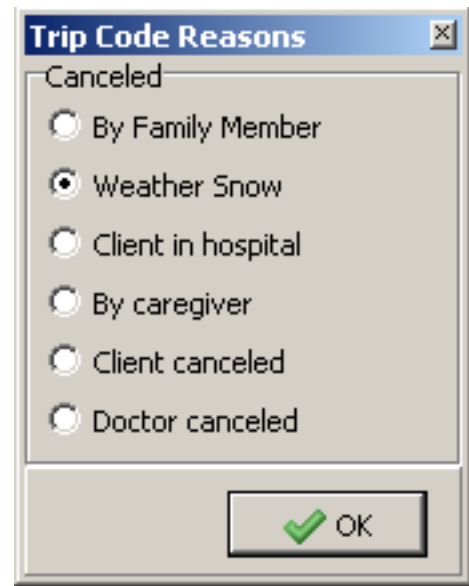
Mobilitat is pleased to announce general availability of our latest version of Easy Rides. New features include an optional Client Credits module, support for SMS messages in Ride Reminder, schedule notes, enhancements to suppression handling for reruns, improved timestamp handling for trips past midnight, and more!

Read more about the enhancements on our release notes page (<http://tinyurl.com/cf3lhk7>) and run your ERAutoupdater to download the update.



Tricks & Tips

Trip Code Reasons



Easy Rides allows you to configure a list of reasons for each trip code. This allows you to select from a list of reasons for a given trip code. For example, when you mark a trip as denied, you can select from a pre-defined reason for the denial. This information can later be used in reporting to address the most common denial causes or to help seek funding to reduce denials. Trip Code reasons can also be helpful in classifying reasons for No Shows or Cancellations. Choose Extras->Trip Code Reasons under the Setup section on our videos website (<http://www.mobilitat.com/videos/>) to learn more.

Need help utilizing this feature? We're always happy to help, just give us a call at 888-806-6595.

“Spotlight” by Paul Gardner

Aging and In-Home Services of Allen County

On the second week of April, I had the privilege of working with Gary Ward (SVP of Community Assistance), Jenni Showalter (Executive Director of Transportation), Joe Cockrell (Director of Transportation) and Sally Scott (Dispatcher) in Fort Wayne, IN as they went ‘Live’ with their Easy Rides Basic with GIS software.

Allen County Council On Aging provides a variety of transportation services including Medicaid and public transit service between the county and inside the Fort Wayne city limits. They have Urban service which is free of charge to seniors 60 and over in Allen County to doctor/dialysis visits, Senior Dining congregate nutrition sites, grocery stores, social service appointments and other well-being visits and Rural service which includes transportation for community members of any age who need access to jobs, schools, grocery stores, or any destination that begins or ends in a rural Allen County town or between rural Allen County towns.

Of course, most new Easy Rides customers want to get the software fully implemented as soon as possible after the contract is signed. I told Joe that in order to go ‘Live’ by their ideal scheduled date it would require more of their time during the setup and web training phase. I was pleased that Joe and Sally put in the effort and dedication needed to get it done by our scheduled date.

It’s been a lot of fun working with them because their previous software was so labor intensive to use and didn’t offer many of the great features of Easy Rides. It was like being Santa Claus every time I showed Joe a new feature and how easy it was - he was so appreciative and excited about everything!

I asked Joe what sticks out in his mind as being a huge change since they went ‘Live’ with Easy Rides: “Its so much easier to do the scheduling than it was in the previous software. We used to enter all of our trip requests into Word documents just so we could route and schedule easier and then we had to enter them again into the old software to print manifests. The automated Medicaid forms you created for us save a tremendous amount of time!”

Having a world-class product, such as Easy Rides, makes my job much easier and more fun. Thanks again to the staff at Aging and In-Home Services of Allen County and Allen County Council on Aging for the hospitality, friendliness and dedication to another successful Easy Rides Implementation! We’re looking forward to working with you to help you continually improve the wonderful service you provide to the people of Allen County. –Paul Gardner

If you’d like to know more about Aging and In-Home Services of Allen County or Allen County Council on Aging you can go to their website here <http://www.allencoa.com/>

Upcoming Training: Exact Dates TBD

May 23rd - Custom mailing labels in MS Access
June - No scheduled training due to travel schedule
July 25th - Working with Route Constraints

Upcoming Conferences

May 5-8 - APTA Bus & Paratransit Conference, Indianapolis, IN
May 13-17 - CalACT 2013 Spring Conference, Lake Tahoe, CA
June 2-7 - CTAA Albuquerque, New Mexico
June 12-13 - OPTA Columbus, OH
July 16-18 - WYTRANS Conference, Casper WY

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