

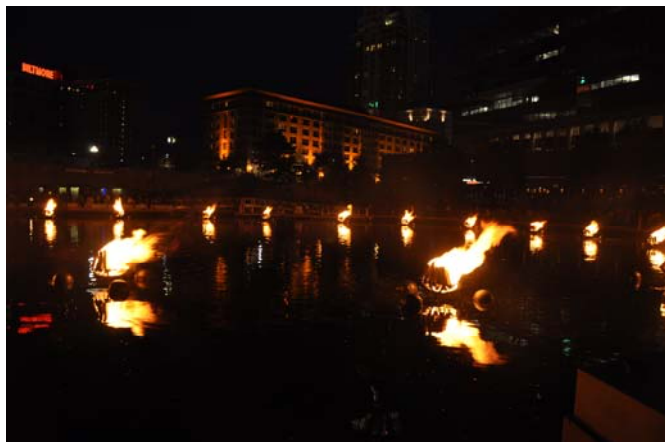
# Mobilitat Chitchat



A Bi-Monthly Newsletter from Mobilitat

June 2009

## CTAA 2009 Providence, RI



We had a great time at this year's CTAA Expo! There were so many people in attendance! We saw many old friends and met many new. FTA Administrator Peter Rogoff spoke at the EXPO's opening luncheon, our own Cindy Johnson gave two great presentations and we definitely had a blast at the Big Night Out Waterfire event (<http://www.waterfire.org>)! We even took a few pictures, which you can view at [http://thekeet.smugmug.com/gallery/8584570\\_2vmSj#565791908\\_oro8f](http://thekeet.smugmug.com/gallery/8584570_2vmSj#565791908_oro8f).

We look forward to seeing you at next year's Expo in Long Beach, CA!

## Upcoming Tradeshows

We will be in attendance at numerous conferences in this year. Check the links and mark your calendars. We look forward to seeing you at our booth!

Sep 8-11 [CASTA/CDOT Fall Transit Conf/EXPO - Snowmass Village CO](#)

Sep 8-11 Tri-State Transit Conf - Ludlow VT

Oct 4-7 APTA Annual Meeting - Orlando FL

## Three New Systems to Easy Rides:

### 1. Lifetime Resources



[Lifetime Resources](#) is a not-for-profit agency that delivers services to the residents of Dearborn, Jefferson, Ohio, Ripley and Switzerland Counties in southeast Indiana. Their services include In-Home Care Management, Nutrition Services, Information & Assistance, Sentry Services – Guardianship and Catch-A-Ride Public Transportation.

The first day of onsite training, Transportation Supervisor, Bill Steele, came into the dispatch office and gathered up all of the binders, notebooks, folders and files containing the “paper” versions of all of the trips, clients and drivers assignments. The dispatch staff were all busy on the phone so were unable to ask what he was doing. This turned out to be just the “tough love” they needed.

Although nervous at first, the staff knew that it was now time to jump in with both feet and go 100% “Live” with Easy Rides. They really worked hard and by the end of the day, got it all done with minimal problems. By the third day, things were going pretty smoothly and everyone was really starting to appreciate the capabilities of Easy Rides. Mobilitat would like to thank all of the staff at Lifetime Resources for their hard work, professionalism, and meticulous attention to detail during the implementation of Easy Rides!

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Three New Systems (Continued from page 1)

## 2. Transpro/NW Connections



Last month we traveled up to Tacoma Washington to help [Transpro](#) make the switch to Easy Rides Plus. After training online for several weeks we were ready to go. Transpro runs a 24 hour operation so we stayed up late to go live right at midnight. All of the staff worked extra hard to make the transition go smoothly. We appreciate all of the hard work and welcome them to the Mobilitat family!

## 3. Access Johnson County



[Access Johnson County](#) located in Franklin Indiana went live with Easy Rides Plus just this month! Transportation Director, Becky Allen, is excited about the substantial decrease in paper consumption! Their dedicated staff is making great strides transitioning to Easy Rides! Access Johnson County began providing rides in 1995 with just one vehicle. Today, they have 26 vehicles and provide rides for all of Johnson County. They average 87,000 trips a year through their deviated fixed route and demand response service.

## Little Known Tips and Tricks: Check Rerun Status

Long Term Reruns Expired and Expiring in 30 days									
Client Name	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Start Date	End Date
Avila, Lillian	Every							10/01/2008	05/14/2009
Avila, Lillian		Every						10/01/2008	05/19/2009
Avila, Lillian			Every					10/01/2008	05/19/2009
Avila, Lillian				Every	Every			10/01/2008	05/19/2009
Avila, Lillian					Every	Every		10/01/2008	05/19/2009
Avila, Lillian						Every		10/01/2008	05/19/2009
Avila, Lillian							Every	10/01/2008	05/19/2009
Kitchens, Marianne			Every					08/12/2008	06/01/2009
Stringer, Clarence						Every		04/06/2007	05/27/2009
Stringer, Clarence						Every		04/06/2007	05/27/2009

There's a quick and easy way to check the expiration dates of reruns. Click **Tools, Check Rerun Status** then select the number of days and you'll see a list of all the reruns and their expiration dates. To Edit, Suppress or Delete a rerun, begin typing a rider's name in the search field, click the desired row and select from the buttons on the right. That's it!

## Who Else Wants Training?

We hold monthly online training sessions to show new or little known Easy Rides features to make your job easier. Here is the schedule of upcoming training events:

- Jun 25, 26: Beginning Access Reports
  - Jul 23, 24: Vehicle and Personnel Events
  - Aug 27, 28: Rates & Fares - New Functionality
- Sessions are usually 20-40 minutes long. You can choose which day to attend.

You can also receive training with our online video tutorials:

<http://www.mobilitatsoftware.com/support/training-videos>

If you would like to participate in our monthly training or would like to suggest a future topic, please email [training@mobilitatsoftware.com](mailto:training@mobilitatsoftware.com)

## Contact Us

If you need to change your email address, unsubscribe from the newsletter or have a suggestion, email us at: [newsletters@mobilitatsoftware.com](mailto:newsletters@mobilitatsoftware.com) or call us at 888-806-6595