Mobilitat Chitchat

Easy Rides v3.1 Bigger and Brighter!
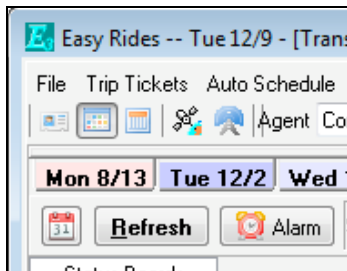
You asked and we heard you! Soon you will have the room you need to type those long entries. Addresses, Names and other fields can be longer because we'll be increasing the limit on the length of these columns in the database. Additionally, several button icons are being modernized to give the program a new yet familiar appearance. We look forward to providing these and many more new features to you! We'll keep you updated right here and on our web page:
http://www.mobilitatsoftware.com/

Little Known Tips and Tricks: Antivirus Software

Please use antivirus software to protect yourself (your computer, your identity and your customer's information) from the attack of virus's, spam, malware and trojans. There are many brands of antivirus software available for purchase. Some are also free to download from the Internet such as ClamAV - http://www.clamav.net/ and AVG - http://free.avg.com/.

Upcoming Tradeshows

We will be in attendance at numerous conferences in 2009. Check the links and mark your calendars. We look forward to seeing you at our booth!

Feb 8-11 TASC Annual Conf. - Myrtle Beach SC
Mar 17-19 CalACT Conference - San Diego CA
May 31-Jun 5 CTAA Expo - Providence, RI

System Spotlight: Washington Hancock Community Agency, Milbridge, ME

Washington Hancock Community Agency has been in existance for 40 years and an Easy Rides customer since 2000. Mobilitat is proud to say we have kept up with the ever changing reporting needs of such a fast growing, fast paced agency. WHCA was our first customer in Maine assisting Mobilitat as software was developed to interface with Mainecare and reconcile trips.
Director Linda Belfiore recalls coming to work for WHCA as a dispatcher in 1996 with no previous experience in transit. They currently operate four vehicles and combined with their volunteer service delivered an impressive 174,000 one way trips last year. Linda said they appreciate all the service and support from Mobilitat. We, at Mobilitat would also like to send our congratulations to Cheryl Robbins for being awarded WHCA Employee of the Year!

Recent Trade Show Winners

Congratulations to Harry Gow (pictured above with Connie Garber), Barbara Foster Hurst and Judith Farrow. Harry won our iPod at the Tri-State Conference in Conway New Hampshire October 30. Barbara won our iPod at the GTA conference in Athens Georgia December 4 and Judith won a Mobilitat embroidered jacket at the ACT conference in Anchorage Alaska October 15. Mobilitat would like to thank all those responsible for coordinating and conducting these shows.

Who Else Wants Training?

We hold monthly online training sessions to show new or little known features of Easy Rides to make your job easier. Here is the schedule of upcoming training events:

- Jan. 22, 23: Driver and Vehicle event alerts
- Feb. 19, 20: Consolidate Addresses
- Mar. 19, 20: To be announced

Sessions are usually 20-40 minutes long and you can choose which day to attend.

Additionally, you can now receive training when it's convenient for you with our online video training. Each video is an easy to follow walk-through of a selected topic with the ability to pause, fast-forward, rewind or stop as needed. You can access them at http://www.mobilitatsoftware.com/support/training-videos (Easy Rides login/password required)

If you would like to participate in our monthly training or would like to suggest a future topic, please contact training@mobilitatsoftware.com

Purchasing New Computers?

When transferring your data to a new computer there are many things you may need to do for a smooth and successful transition to the new machine. Contact us to ensure none of your essential Easy Rides data is left behind. We're always happy to help!

Important information: If purchasing a computer containing Microsoft's Windows Vista, please note, Windows Vista Home versions (Basic and Premium) do not have some features Easy Rides requires. Make sure you purchase computers with either Windows Vista Business or Vista Ultimate.

Merry Christmas

The Holidays are for friends and family. Since our transit family members cannot get together for Christmas, please let us remember one another as we enjoy being home for the holidays. Keep the meaning and spirit of Christmas in your hearts all year long.

Merry Christmas from all of us at Mobilitat!

Contact Us

If you need to change your email address, unsubscribe from the newsletter or have a suggestion, email us at: newsletters@mobilitatsoftware.com or call us at 888-806-6595.