



Mobilitat Newsletter

August 2007 Volume I

Welcome

In our efforts to keep our users more informed we are resuming our periodic newsletter. We will be sending out bi-monthly updates.

Easy Rides Release 22

We've recently released a major update to Easy Rides. It adds the ability to use dispatch agents to track who has made changes to trip tickets. It also has a revised planner board, vehicle events (similar to driver events), and a revised ticket design to assist in first come first serve scheduling. This update requires approximately 1 hour of training. Call 888-806-6595 to schedule a time to update and train for this new release. This update is free to all users with an active maintenance agreement.

System Spotlight: Pierce County Transit, Blackshear, GA

Angie Bowen in Blackshear Georgia was recently awarded a Medicaid incentive award for having the best on time performance for all Logisticare systems having 300 or more monthly rides or more. She averaged 99.85% on time performance with 0 complaints for February to April of 2007. Close behind was Monica Allen of Tattall Area Transit with 98.44 %. Congratulations to Angie, Monica and to all your dispatchers and drivers!

Christmas Recipes

When we travel across the country for training we enjoy a variety of foods. We would like to assemble a cookbook of the best recipes from each area we visit. Please submit your favorite recipe to recipes@mobilitatsoftware.com. These recipes will be compiled into a book and distributed to everyone who submits a recipe.

Tips and Tricks



Did you know that you can change the sort order of tickets on the dispatch board? It's easy! Just click one of the sort buttons at the top of the dispatch board. You can sort by pick up or delivery time, pick up or delivery zone, and alphabetically by client name. If you sort by client name, tickets with the same name will then be sorted by pickup time.

Upcoming Online Training

We hold monthly online training sessions to show new or little known features of Easy Rides to make your job easier. Here is the schedule of upcoming training events:

- August 2nd - 3rd: On Time Performance.
- September: Long and short term reruns.
- October: To be announced.

If you would like to participate or would like to suggest a future topic, contact training@mobilitatsoftware.com

Contact Us

If you need to change your email address, discontinue receipt of newsletters or have a suggestion, please email us at: newsletters@mobilitatsoftware.com or call 888-806-6595