

Mobilitat Chitchat



A Bi-Monthly Newsletter from Mobilitat

April 2009

What's new with Easy Rides:



Easy Rides Plus now integrates with Mentor Ranger MDTs! The City of Kokomo Indiana is about to go live with Easy Rides Plus and new Mentor Ranger MDTs. Kokomo works with two providers, Senior Bus, and Rhino Taxi to provide transportation services to the region.

Both providers have begun the installation of their Mentor Rangers and initial tests have been very successful. We look forward to Kokomo being fully live in the coming weeks.

Upcoming Tradeshows

We will be in attendance at numerous conferences in this year. Check the links and mark your calendars. We look forward to seeing you at our booth!

May 3-6 [APTA Bus/Paratransit Conf. - Seattle WA](#)
May 20-22 [OPTA Conference - Dayton OH](#)
May 31-Jun 5 [CTAA Expo - Providence RI](#)

System Spotlight: Coos County Area Transit

Coos County Area Transit (CCAT) located on the beautiful Oregon Coast has been an Easy Rides customer since August of 2000 and was among the first to get Easy Rides. Since then their service has grown steadily and now averages between 90 – 115 trips a day. CCAT service includes Dial A Ride, Fixed Route, Intercity Connector, and a once a week shopping excursion to and from outlying towns in the county.

Transit Supervisor Russ Pedersen said Easy Rides has served them well over the years and they are excited about their upgrade this month to the latest version and the many new features. "Easy Rides is an indispensable tool – I don't know how we would do without it. We've had a huge leap in ridership and it's gotten to where we have to expand. Easy Rides 3.1 is going to make our scheduling much more efficient."

CCAT relies heavily on the Planner Board in Easy Rides. Russ says, "We have always used the Planner Board extensively because we schedule so far in advance. That allows us to guarantee that we can schedule a trip for the client. The new planner board also helps us visualize the travel directions, seating capacity and availability of the drivers at different times of the day. With all of the new capability of the Planner Board, I would have to say that it's my personal favorite – it's the bomb!"

Mobilitat's Director of Training & Support, Paul Gardner, says "Bruce Bennett (Transit Manager) Russ Pedersen (Transit Supervisor), Sonya Dericco (Dispatcher) and Don Bessey (Dispatcher/Driver) have been fantastic to work with – you can tell they have a very positive team environment which makes them a real pleasure to work with."

New Employee



Please join us in welcoming **Paul Gardner** into the Mobilitat family as Director of Training and Support! Since his start in transportation in 1991, Paul has worked in

nearly every capacity from Driver to Director of Operations and many roles in between. He has developed a host of customized software solutions for rural and specialized transportation providers, assisted in several new transit startups and has provided training and technical assistance to transportation service providers nation-wide since the mid 1990s.

Paul began as a contracted employee to Mobilitat in 2001 when he began providing training and support to nearly all Easy Rides customers from 2001 to early 2007. Now Paul is thrilled to be back on board as a regular full-time employee in his role as Director of Training & Support.

Paul's commitment to customer satisfaction, attention to detail and good-natured personality are well suited for his role assisting Mobilitat's customers. His broad range of experience in operations and administration coupled with in-depth knowledge of Easy Rides provide him the skills needed to leverage all of our software's features to improve accuracy and efficiency of your organization's transportation program.

Contact Us

If you need to change your email address, unsubscribe from the newsletter or have a suggestion, email us at: newsletters@mobilitatsoftware.com or call us at 888-806-6595.

Little Known Tips and Tricks: Activate/Inactivate Clients via Client Last Trip List

Client ID	Client Name	Last Trip	Days
868	McCrum, John	Jun 08, 2008	313
227	Ouellet, Judy	Jun 08, 2008	313
934	Richards, Sallee	Jun 08, 2008	313
924	Sackett, Jean	Jun 08, 2008	313
562	Shinn, Paul	Jun 08, 2008	313
421	Van Alderwerelt, Jul	Jun 08, 2008	312
2152	Van Moppes, Thelma	Jun 08, 2008	312
833	Blakely, Lois	Jun 09, 2008	312
801	Broocks, Audrey	Jun 09, 2008	312
1008	Burakowski, Kemilla	Jun 09, 2008	312
90	Dorken, Francis	Jun 09, 2008	312
1476	Hawkins, Keith	Jun 09, 2008	312
950	Kreytz, Leo	Jun 09, 2008	311
1644	Martin, Peter	Jun 09, 2008	311
1001	Medeiros, Ralph	Jun 09, 2008	311
2199	Ott, Joanne	Jun 09, 2008	311
238	Patterson, Wally	Jun 09, 2008	311
512	Rumsey, William	Jun 09, 2008	311
1917	VonAllmen, Edwin	Jun 09, 2008	311

Clients who have not had any trips for a period of time can easily be inactivated (or reactivated) through the Easy Rides Utility by clicking Tools then Review Client Last Trip Dates. Select the desired number of days then click the Go button. Once the list of Clients displays, highlight one or more of the clients in the list and choose to make them inactive or active.

Who Else Wants Training?

We hold monthly online training sessions to show new or little known Easy Rides features to make your job easier. Here is the schedule of upcoming training events:

- Apr. 23, 24: Reports in the Utility
- May 21, 22: Beginning Access Reports
- Jun. 25, 26: Rates & Fares - New Functionality

Sessions are usually 20-40 minutes long. You can choose which day to attend.

You can also receive training with our online video tutorials:

<http://www.mobilitatsoftware.com/support/training-videos>

If you would like to participate in our monthly training or would like to suggest a future topic, please email training@mobilitatsoftware.com